



American Arbitration Association

Dispute Resolution Services Worldwide

CERTIFICATE OF COMPLETION

R. Michael Loewke

SUCCESSFULLY COMPLETED

**Arbitration Fundamentals and
Best Practices for New AAA Arbitrators**

July 25, 2007

JOHN C. EMMERT, JR.
Senior Vice President

WILLIAM K. SLATE II
President and CEO

HARRY KAMINSKY
Vice President, AAA University